November 3, 2026

NOTICE TO LEGAL SERVICES PROVIDERS AND ATTORNEY OFFICES

RE: New Procedures for Attorney Communication and Virtual Visits with Clients Detained at PCCF

Dear Legal Services Providers and Attorneys,

We are pleased to share updated procedures for assisting attorneys and legal representatives who regularly represent individuals detained at the Plymouth County Correctional Facility (PCCF). These procedures provide convenient ways to communicate with your clients through scheduled telephone callbacks or no-cost virtual attorney visits.

Please review the following instructions and share them with members of your legal team who may need to communicate with clients currently detained at PCCF.

A. Scheduling a Telephone Call Back from Your Client:

Attorneys may request a telephone call back from their detained client by following these steps:

1. Visit the PCSDMA website.
2. Select the Detained Individual Locator option.
3. Look up the Detained Individual by name and date of birth.
4. Follow the instructions to email caseworkers.
5. You will be required to enter your name and Bar Registration Number for verification purposes.

6. The caseworker will communicate your requested callback dates and times to your client.

Please provide multiple dates and times, when possible, to allow for greater scheduling flexibility.

B. Scheduling a No-Cost Virtual Attorney Visit:

Attorneys may also schedule a virtual visit with their detained clients at no cost through JurisLink, also accessible through the Detained Individual Locator.

To schedule a virtual attorney visit:

1. Visit the JurisLink website and follow all registration instructions.
2. Select the Protect Act Visit Sessions tab.
3. Follow the scheduling instructions to arrange a virtual visit with your client.

These sessions provide attorneys with an additional opportunity to communicate with their clients remotely without incurring a fee.

PCCF recognizes the importance of timely and consistent communication between detained individuals and their legal representatives. These options are intended to make attorney-client communication more accessible, convenient, and efficient.

Thank you for your continued cooperation and for the important work you do on behalf of the individuals in your representation.

Sincerely,

Plymouth County Correctional Facility